



iBox BT LE ActiveKey Resource Guide

As most of you know, Montgomery County Association of Realtors® recently hosted its **iBox Exchange Event** on Monday, September 21 and Tuesday, September 22. Please note that this was not a key conversion. **Your ActiveKey will continue to function and operate with the new iBox BT LE.**

The Association wanted to provide a few helpful tips so that you feel prepared when you are out at a listing:

- Many of you may have colleagues that utilize the eKey service that communicates with the iBox via a smartphone. Those individuals have to “turn on” the new iBoxes BT LE by pressing the key container (where the house keys are located) which turns on a blinking red light in the infrared lens, switching on the bluetooth. **ActiveKey users SHOULD NOT “turn on” the new iBox BT LE.** If you do this by mistake, wait 30 seconds for the red light to stop blinking and simply open the box or release the shackle as you would with the older iBoxes.
- Please be careful as the **shackle is separate from the box now.** ([CLICK HERE](#) for photo demonstration) The iBox BT LE does not just open on one side, it opens on both. You will push down on the shackle and then pull the shackle out of the iBox - being careful to hold the iBox so it doesn't drop on your foot or the threshold of the seller's door.
- ActiveKey users have the option to upgrade to the [eKey service](#) at the Association office, Monday-Friday 9:00am-4:30pm.

For any Supra related questions, please contact [Peggy Stratton](#)